

An Update from Northern Birch Credit Union – Branch Locations

June 15th, 2022

Dear members,

At the recent Northern Birch Credit Union Annual General Meeting, a special resolution was passed to move our Head Office address from our Estonian House Branch at 958 Broadview Avenue to our Latvian Centre Branch at 4 Credit Union Drive.

As many of you know, the Toronto Estonian House activities will be moving to the new KESKUS International Estonian Centre currently being built on Madison Avenue downtown Toronto. Northern Birch Credit Union will have a flagship branch at this location once the building is completed. Construction of KESKUS has begun.

In the meantime, the Estonian House and its current tenants have been notified that the leaseback is likely to expire at the end of October 2022, meaning we would need to move out of the building by then. We have put move plans in place to ensure our members will continue to be served without interruption. Move activities will continue over the next few months and affect all three NBCU branches.

What does that mean for our members?

- We will continue to serve you from our Estonian House Branch as long as possible. Updates will be provided.
- Our Latvian Centre Branch continues to serve our members. We will be leasing additional space to help meet our growing staff and member needs at this branch location.
- We are committed to opening a new flagship branch at the KESKUS International Estonian Centre on Madison Avenue downtown Toronto. Construction on this building has begun and we plan to start fitting out the branch in late 2023.
- Our Hamilton Branch continues to be open to serve members in Southwestern Ontario. You may notice some small renovations happening in that space, to help better meet member needs.

We are also excited to announce that we will be opening a small branch inside Tartu College, at 310 Bloor Street West as an interim solution while our KESKUS branch is being built. This branch is fully accessible from TTC's Spadina Station and provides easy access for those in the west-end of Toronto. We plan to open this mini-branch in the fall of 2022.

Our teams continue to be here to serve you both in-person and over the phone, and as always, your accounts are accessible online and through NBCU's mobile banking app.

We will post status updates on our website. Stay tuned. We encourage all members to sign up for our e-newsletter via our website, to have news and updates delivered directly to your inbox.

Thank you to our members for your continued support. We look forward to what the future brings!

The Team at Northern Birch Credit Union

www.northernbirchcu.com